

OBAVLJEST O NACINU PODNOSENJA PISANOG PRIGOVORA POTROSACA

Sukladno čl. 10. st. 3. Zakona o zaštiti potrošača („Narodne novine“, br. 41/14) obavještavamo potrošače da prigovor kojim iznose svoje nezadovoljstvo u odnosu na kupljeni proizvod ili pruženu uslugu mogu podnijeti u pisanom obliku i to u ovim poslovnim prostorijama te će im bez odgadanja pisanim putem biti potvrđen primitak tog prigovora. Prigovor se također može podnijeti putem pošte na adresu:

VESLO d.o.o.
Aparmani Pirovčanka
Kralja Krešimira IV br. 3
22213 PIROVAC

Ili na
e-mail adresu: veslo.pirovac@gmail.com

Odgovor na pisani prigovor potrošača dat ćemo u pisanom obliku najkasnije 15 dana od dana primitka prigovora, pa stoga molimo da nam u svom prigovoru navedete Vašu kontakt adresu za dostavu odgovora.

NOTIFICATION ON THE METHOD OF SUBMITTING THE GUEST COMPLAIN PROCEEDINGS

In accordance with Article 10 Paragraph 3 of the Consumer Protection Act (Narodne novine , No. 41/14) informs consumers that they may lodge a complaint in which they express their dissatisfaction with the purchased product or the service provided in written form in these business premises and without delay, in writing, will be acknowledged receipt of this objection. An objection can also be filed by post to the following address

VESLO d.o.o.
Aparmani Pirovčanka
Kralja Krešimira IV br. 3
22213 PIROVAC

Or write on
e-mail address: veslo.pirovac@gmail.com

The reply to the written complaint of the consumer will be given in writing no later than 15 days after the receipt of the complaint, so please give us your objection address.